



In this issue:

Newsletter: April 2022



▶ Now we must sort cartons

Aalborg Forsyning is now ready with more information about the expanded waste sorting all of us must get used to. Now, food and drink cartons must be sorted along with plastic and metal. > [Read more page 2](#)



▶ It's now time for 'field excursions'

It's on the field excursions that the estate board – on behalf of all the residents – can point out things that are in need of maintenance and express wishes for future renovations. > [Read more page 3](#)



▶ Easier to seek housing benefits

Udbetaling Danmark has launched a new self-service solution which makes it much easier to seek housing benefits. Even when you move from one residence to another. > [Read more page 3](#)



▶ Big and small – but good to know

- ▶ Avoid mould fungus in your residence
- ▶ You have a right to install domestic appliances
- ▶ TV monitoring with forethought

> [Read more page 4](#)

Expanded sorting of waste

► Now we have to sort food and drink cartons



From now on, food and drink cartons must be sorted along with plastic and metal. You can read more about waste sorting in Aalborg Municipality. > [Here](#)

Aalborg Forsyning is now – after a little delay – ready with more information about the expanded waste sorting all of us must get used to.

Sorting of food and drink cartons

Starting 1 April 2022, all of us have to sort our food and drink cartons. That is, cartons for milk, juice or peeled tomatoes, etc.

Empty the cartons of food residues and sort them along with the other plastic and metal waste.

Remember that the waste must be deposited loose in the outdoor container, as the sorting facility at Aalborg Forsyning scans the waste and sorts the various types of waste from each other.

More glass recycling bins on the way

During 2022, the utility company will set up more bottle containers, so it should generally become easier to deliver your glass to a bottle container near your residence.

We do not yet know the volume or placement of the new/additional glass containers. But, of course, we will inform you about this when we know more.

If we look a little further into the future, you will have the opportunity in 2023 to drop off your hazardous waste (for exam-

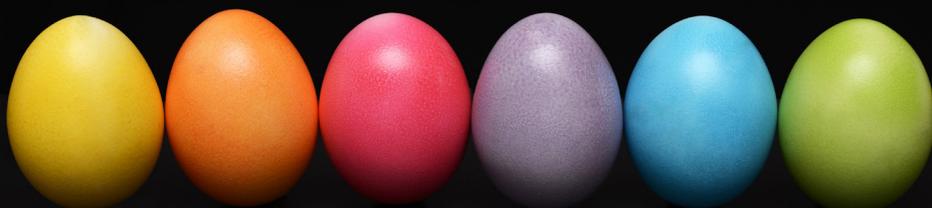
ple, spray cans from hairspray and shaving foam). The municipality is in dialogue with the housing associations to find the best solution for multi-storey buildings. But, until further notice, you must continue to dispose of hazardous waste at the recycling centre.

The collection of food waste will change in 2024. At that time, your food waste has to be sorted in a green bag that will be handed out for the purpose, and you will subsequently place it in the same container as your residual waste.

Before the new collection set-ups take effect, the containers will be updated with new pictograms beside the insertion slots where there will be changes.

What are food and drink cartons?

Food and drink cartons are packaging with cardboard on the outside, while the inside is covered with plastic or aluminium. They can, for example, be the cartons from your milk, juice, chocolate drinks, peeled tomatoes, cream, etc.



NOTE! Emergency staffing during Easter week

We take a lot of holiday time in the three days up to Easter and in the week after the holidays. So, we hope you understand that response times can be a little longer in connection with Easter week. We wish all a good Easter!

Field excursions with the estate boards

► Dialogue about maintenance plans on the field excursions



For some time to come, the employees from operations and Plus Bolig's building technology division will be around in all of the estates on the so-called 'field excursions' together with the estate boards. 'Field excursion' covers a review of the whole estate – obviously not just the green areas, but also the buildings.

It's on these site visits that the estate board – on behalf of all residents – can point out things in need of maintenance and express wishes for future renovations.

The field excursions are thus an important contribution to the estate's Operations and Maintenance plan (the OM plan), which is prepared by Plus Bolig's building technology division.

Tasks in the OM plan are paid for out the estate's reserves (savings) as a starting

point. And according to priority, condition and finances, the tasks are planned for implementation in the coming year.

If major maintenance tasks await out in the future, the estate can adjust the rent so you can avoid big swings from year to year.

In 2022 alone, for all of Plus Bolig's estates combined, 881 tasks are planned in the OM plans.

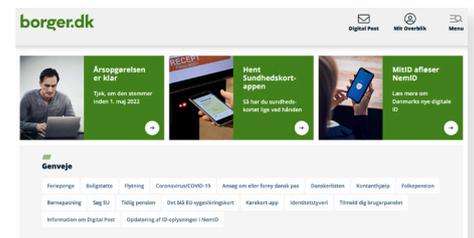
If you have spotted conditions in the estate you think should be in the OM plan, then contact your estate board.

When we receive the feedback from the recently completed external reviews in which building experts have carried out spot checks in all estates, these will also be used to qualify the OM plans in the future.

► Now it's easier to seek housing benefits

Udbetaling Danmark has launched a new self-service solution which makes it much easier to seek housing benefits. Even when you move from one residence to another.

The rules for granting housing benefits have not changed, but the new online solution makes it easier to apply.



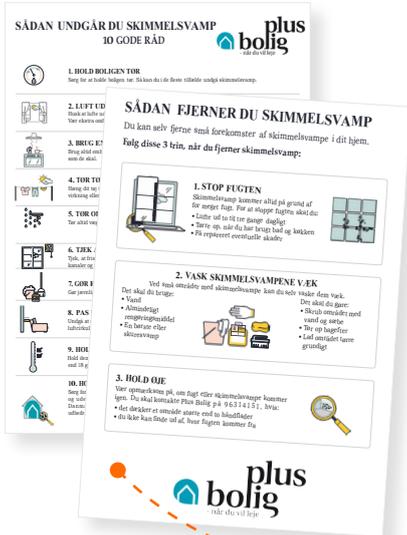
> [You can seek housing benefits here.](#)

How the new solution is easier:

- Before you begin your application, you learn which types of information you must supply.
- You quickly learn if you cannot get housing benefits (so you don't have to fill out the whole application).
- There are several steps, but many fewer pieces of information that must be entered in per page. That makes the process easier to grasp.
- Help texts are inserted so that you get help when you fill in the application.

Notes and other useful news

► Avoid mould in your residence



Mould fungus is found everywhere in nature and is part of nature's cycle. Therefore, you cannot avoid having mould fungus come into your residence. On the other hand, nothing happens as long as you clean the residence on a regular basis.

Most of the spores are removed when you dust and vacuum. But despite the fact that you clean, a number of mould spores will always be left inside. And the mould fungus grows when there is moisture in your home.

So, ventilate your home well, turn on the exhaust hood when you cook food, and avoid drying clothes indoors.

It is easy to spot mould fungus:

- The affected area becomes discoloured with various colours.
- The affected area can also have a fuzzy coating in multiple colours.
- The mould smells like musty clothes.

Contact your local Team office if you have mould covering an area larger than two palm widths or if you cannot find out where the moisture comes from.

We have published some simple advice on how to avoid mould and how you get rid of mould if the problem arises. You can find it here: [► Avoid mould](#)

► You have the right to install domestic appliances



As a social housing renter, you have the right to have ordinary installations made in your residence, for example, installation of a washing machine, dryer, dishwasher or refrigerator. You must inform Plus Bolig about the installation before the work is carried out, and it must be done by an authorised installer.

The washing machine or dryer you install under the installation right belongs to you. This means that you must cover the

expenses for maintenance and possible repair yourself. Also be aware that you are the one held liable if damages occur due to the installation.

You can, of course, take the installed domestic appliance or appliances with you when you move. But remember that the dismantling must also be done by an authorised installer.

► TV monitoring with forethought



Sometimes residents recommend set-up of video monitoring in their estate to increase security and reduce potential criminality in the area.

At Plus Bolig, we are glad to provide guidance about the work and the considerations that must be made before video monitoring is set up. But it is our policy that all other measures to ensure security in the estate must be tried first before talk commences about video monitoring.

Video monitoring of publicly accessible areas is NOT something you 'just' set up. There are strict regulations and requirements for feasibility studies before applying for permission from the police.

Plus Bolig, of course, follows prevailing laws and therefore must insist that people in the individual estates have a thorough initial talk with our building technology division before moving ahead and possibly making a proposal about video monitoring of, for example, common areas or rooms.

If it's a matter of video monitoring solely inside the residence, it is the individual tenant who is responsible for making sure that the monitoring follows applicable regulations.